



Mitel MiVoice Office

TODAY'S HYBRID COMMUNICATION PLATFORM

In today's business environment, communications with customers, partners, and suppliers is critical. Mitel MiVoice Office simplifies communications, enhancing customer service, employee productivity, and collaboration while reducing overall telephony costs.

MiVoice Office is built on a scalable digital IP platform that combines the best of both IP and traditional TDM switching architectures. It's designed to scale and protects your investment with add-on modules and processors – all in a form factor that works for shelf-top, rack-mount, and wall-mount scenarios. Additionally, the communications platform delivers IP networking out of the box for up to 99 sites with full feature transparency.

SIMPLIFYING COMMUNICATIONS

MiVoice Office offers small and medium sized businesses a complete suite of out-of-the-box business productivity applications, which include Unified Voice Messaging with

Automated Attendant, Meet-Me Conferencing, Automatic Call Distribution, Hot Desking, Twinning, Mobile Hand Off, Teleworking, and Reporting.

MiVOICE OFFICE DELIVERS THE FOLLOWING:

- Unified Voice Messaging with email synchronization
- Voice conferencing
- Enhanced audio conferencing with support for the Mitel MiVoice Conference Unit
- Support for a full suite of Mitel and third-party communication applications
- Four built-in analog trunk ports*
 - Four module bays allow for internal expansion and can be used in any combination
 - T-1/E-1/PRI Module can be used to connect to the telephone company, to other phone systems, or to other MiVoice Office communication platforms
 - Loop start module provides four analog connections to the phone company*



EXTERNAL POWER SUPPLY

PROCESSOR MODULE (LEFT TO RIGHT)

- | | | |
|----------------------|--------------------------|------------------------|
| EXPANSION (DEI) | MoH AND PAGE CONNECTIONS | AUX (FUTURE USE) |
| 4 LOOP START TRUNKS* | USB (X2) | DOOR RELAY |
| 4 ANALOG PHONES | ETHERNET | COMPACTFLASH (STORAGE) |

EXTERNAL POWER SUPPLY

- 16 PORT DIGITAL DESK TOP MODULE
- 4 PORT LOOP START MODULE*
- 4 PORT SINGLE LINE MODULE
- 2 PORT DUAL T1 MODULE
- 2 PORT BASIC RATE MODULE (UK ONLY)

- Analog phone module provides four analog phone (ONS) connections
- Built-in paging and music on hold ports
- The optional Digital Expansion Interface (DEI) allows for digital and analog phone expansion beyond the core platform capacity
- Provides "Door Relay" capability controllable by feature code or key from designated phones

MiVOICE OFFICE IP AND DIGITAL DESKTOP SUPPORT

- MiVoice Digital Phones: MiVoice 8528 / 8568 Telephones
- MiVoice IP Phones: MiVoice 5304 / 5312 / 5320 / 5320e / 5330e / 5340e / 5360 IP Phones
- Mitel MiVoice SIP Phones: MiVoice 5603 / 5604 / 5607 Wireless Phones
- Mitel MiCollab Client Softphone
- Mitel Unified Communicator Express (UCX)
- MiVoice 5610 DECT Wireless Handset and Mitel IP DECT Stand
- Mitel Cordless Headset and Handset for the 5300 Series IP Phones, Mitel IP Programmable Key Module 12 (PKM), and Mitel IP Programmable Key Module 48 (PKM) for a variety of Mitel Digital and IP Phones
- Mitel GigE IP Phones (Mitel 5320e, 5330e, and 5340e IP Phones)
- Support for the Mitel HTML Toolkit for MiVoice 5300 Series IP Phones
- Support for Embedded Applications on the MiVoice 5300 Series IP Phones

STANDARDS-BASED ARCHITECTURE

MiVoice Office adheres to industry standards, enabling businesses to leverage existing business infrastructure and to provide a smooth transition path to the network-centric communications model. Mitel supports the following standards:

- Session Initiation Protocol (SIP)
- Media Gateway Control Protocol (MGCP)
- IEEE Standards: 802.11b, 802.3af
- ITU Standards: G.711, G729, and T.38
- Enabling Technologies: Wireless Application Protocol (WAP), Microsoft ActiveX®, Lightweight Directory Access Protocol (LDAP), Microsoft® .NET. Development framework
- CT Enablers: Open Architecture Interface (OAI)
- Telephony Application Program Interface (TAPI) Service Provider, Intel® / Dialogic®
- CT Connect Interface

DIMENSIONS

DIMENSIONS	SIZE
Height	3.5 in. (8.9 cm) - 2U
Width	15.5 in. (39.4 cm)
Depth	8.75 in. (22.2cm)
Weight (approx. loaded)	9.2 lbs (4.2 kg)

ENVIRONMENTAL REQUIREMENTS

REQUIREMENTS IN OPERATION IN STORAGE	
Operating Temperature	32 to 104 F (0 to 40 C)
Relative Humidity	5 - 95%

MITEL | SIMPLY COMMUNICATING®

*Not available in Malaysia.

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FOR MORE INFORMATION ON OUR WORLDWIDE OFFICE LOCATIONS, VISIT OUR WEBSITE AT MITEL.COM/OFFICES

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